

Senior School Career Talks **(Report- Hotel Management)**

Senior School Career Talk Report- 17th May

Audience: Students from grades 9 to 12

Presenters: Ashu Verma Ma'am and Devendra Sir

Introduction:

The career talk held on 17th May engaged students from grades 9 to 12, offering insights into various career paths within the hospitality industry. Each class was assigned different careers, and two mentors, Ashu Verma and Devendra, led the discussions.

Highlights of the discussion:

1. **Cultural Etiquettes:** The session commenced with discussions on cultural rituals when guests visit homes, emphasizing the importance of hospitality and special treatment.
2. **Kitchen Operations:** Rumors about executive chefs were addressed, followed by an in-depth discussion on kitchen operations, including roles like executive chef, sous chef, pastry chef, and butcher. Remunerations and job definitions were elucidated.
3. **Goals and Aspirations:** Students were prompted to share their goals and aspirations, highlighting keywords pertaining to their future plans.
4. **Food and Beverage Organizational Chart:** An informative explanation of the food and beverage organizational chart was provided, detailing roles and responsibilities. Remuneration structures were also discussed.

5. **Front Office and Reception Duties:** The session delved into front office and reception duties, emphasizing guest satisfaction and the basic structure of becoming a front office manager. Differences between hotel and hospitality management were clarified.

6. **Related Industries:** Awareness about related industries such as aviation, resort management, corporate events, fitness, wellness, banking, shipping, and cruise was raised, encouraging exploration of diverse career avenues.

7. **Celebrity Insights:** Notable figures in the culinary world, including Kunal Kapoor, Vikas Khanna, Sanjay Kapur, Ranveer Brar, and Pankaj Bhadouria, were discussed. Students were inspired by Vikas Khanna's journey from adversity to success.

8. **Key Competencies:** Essential competencies for aspiring hotel managers, such as leadership, communication, problem-solving, and financial acumen, were highlighted.

9. **Top Hotel Management Courses:** An overview of the top 10 hotel management courses, including eligibility criteria and fees, was provided. Institutes like IHM Pusa, IHM Mumbai, ISM Hyderabad, AIHMCT Bangalore, Taj in Aurangabad, and Oberoi Group's SOAR HM program were mentioned.

10. **Curriculum Overview:** The curriculum overview encompassed subjects like hospitality industry project management, customer care, operations management, and human resources.

11. **Energizing Exercises:** To maintain engagement, energizing exercises were incorporated amidst the hot weather, fostering a positive learning environment.

Conclusion:

The career talk concluded with feedback from students, expressing appreciation for the mentors' informative presentation and cheerful demeanor. The session left students inspired and equipped with valuable insights into potential career paths within the hospitality industry. They eagerly anticipated future career talks to delve deeper into other areas of interest.

Report by- Swarnika Singh (IX-'C')